



At Haven Healthcare Advocates, we understand the value of health and the complexity of managing it.

That's why we offer a comprehensive suite of services designed to navigate the intricacies of healthcare, providing peace of mind for individuals and families across Tampa and nationwide.



Healthcare Coordination (Local to Tampa):

Coordinating all aspects of healthcare to ensure seamless care transitions.



Medical Appointment Advocacy:

Ensuring effective communication and informed decisions at every medical appointment.



Hospital Management Advocacy:

Offering dedicated support throughout hospital stays from admission to discharge planning.



Facility Care Management (Local to Tampa):

Managing quality of care for clients in assisted living or skilled nursing facilities.



Well-Visits (Local to Tampa):

Conducting compassionate visits to assess well-being and provide companionship.



Professional Referrals for Care (Local to Tampa):

Connecting you with top healthcare professionals and services in the community.



Safe Medication Management (Local to Tampa):

Organizing and overseeing medication regimens for safety and adherence.



Expert Insurance Appeals Assistance:

Navigating the insurance appeals process to challenge denied claims.



Benefit Consultation:

Helping you understand and maximize your insurance benefits for better outcomes.



Medical Billing Advocacy:

Reviewing and disputing medical bills to prevent overcharges and ensure fair billing practices.

All care includes access to MyJunna, our HIPAA secure communication hub where clients and families can access:



- Current medication list
- Care management notes
- Provider contact list
- Appointment calendar
- Family updates and communication



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Care Coordination

Haven Healthcare Advocates Care Coordination program is an all inclusive, comprehensive and patient-centered approach to healthcare. Our goal is to make sure our clients and their families have and understand their healthcare information in order to make the most well-informed decisions and then we strive to make sure nothing falls between the cracks.



Key elements of our Care Coordination program include:

1 Patient Advocacy

Our care managers act as advocates for our clients and their family, helping them navigate the complex healthcare system, understand their treatment options, and make informed decisions about their care. Our care managers attend doctor appointments (in-person or virtually, and follow hospital care during admissions)

2 Assessment and Planning

Our care managers assess clients' medical, social, and psychological needs, and then develop individualized care plans that address these needs. This often involves collaboration with a multidisciplinary team of healthcare providers.

3 Coordination of Services

Our care managers facilitate communication and collaboration among healthcare providers, ensuring that all members of the care team are aware of our client's treatment plan and progress. They attend and coordinate care conferences as well as arrange for necessary tests, treatments, and follow-up appointments.

4 Monitoring and Evaluation

Our care managers track client progress and adjust their care plans as needed. They may also help clients manage chronic conditions, monitor medication adherence, and prevent complications.

5 Patient Education

We educate our clients and their families about their health conditions, treatment options, and self-management strategies to promote better health and prevent hospital readmissions.

6 Support for Transitions in Care

Our care managers assist clients as they transition between different levels of care, such as from hospital to home or from one healthcare provider to another, to ensure continuity of care.

7 HIPAA Secure Portal

Clients and families have access to our HIPAA secure portal where they will find a current list of all medications, providers and their contact information, most recent lab data, health history information, an appointment calendar and updated notes on office visits, hospitalizations, and care conferences.